



ACCESS STATEMENT

Upper Dunmallard

Address	Church Street St Mary's Isles of Scilly TR21 0JT
----------------	---

This access statement does not contain personal opinions on suitability for those with access needs. It aims to describe accurately the facilities and services offered to all guests.

Introduction:

Upper Dunmallard is situated just behind the old museum off the main Thorofare in Hugh Town, this one bedroom ground floor flat is very central to shops, restaurants, beaches and the quay. A floor plan and photographs are available on our website. An information sheet is also available to download.

Pre-arrival information:

All taxis on St Mary's are private hire and must be pre-booked, whether you require collection from the airport or quay.

There is a transport operator contracted to meet all flights at the airport. A charge is levied for this service.

Most of our holiday homes are within walking distance from the quay and directions are available on our website. A document containing this information is also available to download.

Key collection:

The key will be waiting for you in the door or the door will be open and the key will be on the kitchen or dining room table.

Entrance to premises	Wooden gate measuring 69cm wide and 87cm high, entering into shared enclosed courtyard. Door width into the building 76cm, entering into shared porch with Vinyl flooring.
Halls, Stairs, Landings and Passageways	Upper Dunmallard is located on the first floor. Door into the property is on the left, and measures 76cm wide. Door opens to the staircase leading onto the first floor. Staircase has 10 stairs, each step depth is 18cm with banister to right. Staircase comes up to landing where stairs splits to right and left, each side has 3 additional steps, each step depth is 22cm.
Kitchen	Door width 76cm. Worktop height 96cm. Sink at worktop height with cupboards underneath. Undercounter fridge-freezer is 60cm wide. Free standing microwave. Free space between worktop and top cupboards is 32cm high. Electric hob with oven underneath and extractor fan above is 60cm wide. Free space between hob and extractor fan is 78cm. Dining table and 2 chairs. Round dining table measures 90cm wide and 74cm high.
Utility room	Door to utility room from kitchen is 53cm wide. Washing machine is 60cm wide.
Living room	Door width 76cm. 2-seater fabric sofa. TV standing on the unit.
Bathroom	Door width 76cm. Wash basin height 82cm.

	Toilet seat height 51cm. Space beside toilet is 15cm to right and 15cm to left. Bath tub measures 69cm wide, 170cm long and 57cm high. Flooring is Vinyl.
Master bedroom	Door width 76cm. Double bed measures 135cm wide and 65cm high from floor to top of mattress. Bedside table measures 45cm wide and 49cm high. Largest free space clear of doors and furniture is 120cm by 170cm.

Additional information:

- All rooms are carpeted unless specified otherwise.
- Information folder can be reproduced in larger font if required.
- The Isles of Scilly has good mobile phone reception for Vodafone and BT Mobile, including full 4G service – other networks have limited reception.
- Internet access is provided. The code can be found in the holiday home information folder.
- No smoking is permitted in any Scilly Self Catering holiday home.
- Local Public Transport: St Mary's Bus timetable and local taxi operator details supplied in guest information pack.

Future plans:

We welcome your feedback to help us continuously improve our service and comment form is left in all holiday homes for our guests to complete. We then review all feedbacks from guests and notify the owners with recommendations for action.

Contact information

Scilly Self Catering Ltd

Lower Strand

St Mary's

Isles of Scilly TR21 0PS

Telephone: 01720 422082

Email: enquiries@scillyselfcatering.com

Website: www.scillyselfcatering.com